

Survey: e-Learning Online Software Requirements of Swiss Higher Education Institutions

Introduction

The Steering Committee of the Swiss Virtual Campus is investigating possible types and forms of e-learning online services (such as easy access for students and lecturers to courses of different institutions, efficient support for different services, etc.) that satisfy the needs of Swiss Higher Education Institutions, with a mid- and long-term perspective on a national level.

The aim of this survey is to analyse the requirements of Swiss Higher Education institutions regarding the hosting and outsourcing of online software, in particular to find out,

- who is interested in outsourcing hosting services.
- who is interested to provide such services.

The results of this survey will be an important basis to design, if requested, e-learning hosting services on a national level, and to coordinate offerings between Swiss Higher Education institutions.

Thank you very much for your cooperation!

Questionnaire

1. Online software at your institution

Which online software are you hosting and supporting at your institution?

Examples: learning management systems (LMS), content management systems (CMS), computer supported collaborative work/groupware (CSCW), conferencing software, online testing software etc.

courses # students

1.1.

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1.2.

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1.3.

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1.4.

.....

1.5.

.....

1.6.

1.7.

1.8.

2. **Open source products and commercial products**

Based on your experiences, do you have a particular preference for ...

- 2.1. ... open source products? yes
Please explain: no
-

- 2.2. ... commercial products? yes
Please explain: no
-

3. **Online software and e-learning strategy**

Are you supporting and/or hosting online software according to the official e-learning strategy at your institution? yes no

If 'yes', please briefly describe the strategic aims of your e-learning strategy regarding online software and your according priorities and measures.

4. **Hosting Demand**

Is your institution interested in using one or more online software that is hosted on a national level? yes no

If 'yes':

- 4.1. Would you prefer a national service provider such as SWITCH? yes no

- 4.2. Would you prefer a service from another institution (such as a competence center of a partner university) yes no

4.3. What type of national services would be useful for your institution?

- 4.3.1. Hosting yes no

- 4.3.2. Training yes no

- 4.3.3. Support for competence and development centers yes no

- 4.3.4. End-user support yes

- 4.3.5. Other no
 yes
 no
- 4.4. Which of the following online software types, would you be interested to use as outsourced services?
- 4.4.1. Learning management system? yes
 If 'yes', with these conditions and prices: no
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- 4.4.2. Groupware? yes
 If 'yes', with these conditions and prices: no
-
- 4.4.3. Conferencing software? yes
 If 'yes', with these conditions and prices: no
-
- 4.4.4. Testing software? yes
 If 'yes', with these conditions and prices: no
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- 4.4.5. Repository of reusable content? yes
 If 'yes', with these conditions and prices: no
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- 4.4.6. Other? yes
 If 'yes', with these conditions and prices: no
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5. **Hosting offering** yes
 no

Is your institution interested in offering hosting services to other Swiss Higher Education institutions? (such as hosting, training, support, end-user support etc.)

If 'yes', please roughly describe the software and the possible level of support. If possible, make a rough cost estimation.

5.1.

5.2.

5.3.

5.4.

6. **Commonly used software**

yes

Could you imagine to agree with other institutions on using the same software, hosted decentrally at different institutions? In this scenario the common activities might be: sharing training resources, jointly negotiate and acquire software licenses, jointly develop extensions, sharing content, etc.

no

If 'yes':

6.1. which software type would be suitable for such a use?

6.2. is there a realistic scenario for the coordination of the use of a common software?

7. **Further comments**

8. Do you allow the SVC to publish the results of this survey in anonymized form on the SVC website?

yes

no